

Discussion: Workplace health and safety

Subject: Measuring the effectiveness of management systems

Proposed title:

IDENTIFICATION AND IMPLEMENTATION OF PROCESS PERFORMANCE INDICATORS FOR MANAGEMENT SYSTEMS

Brief context

FS Group companies have completed the implementation and certification phase of their Integrated Management systems. The need to measure their effectiveness, based on the logic of continuous improvement, is a further requirement and challenge to be met in order to highlight to our stakeholders the responsibilities we assume with regard to workplace health and safety. This topic is current, and is the subject of debate in (and amongst) all large companies. At present, shared tools and methodologies with which to proceed have not been identified, but the strong commitment of our leaders and our consistent strive for improvement make the goal achievable.

Proposal

The proposal will be developed in stages, starting with the definition and measurement of indicators regarding the training activities and principal roles of health monitoring.

Timeline

By August 2017, the definition of:

- the primary performance indicators for health monitoring and training processes;
- the procedures for planning and reporting on process data;
- the categories of visits and training to be evaluated.

The analysis will involve a comparison with Group companies and those responsible for health visit management and training information systems, to define feasibility and data acquisition methods.

Further to the definition of the indicators, by November 2017, the following will be completed:

- the project requirements for the realisation of the integrative modules of the information systems for planning and reporting process, training, and health visit data, to ensure the reliability and homogeneity of data;
- the processing of the most immediate indicators.