

Discussion: Service quality

Subject: Potential partnerships in favour of integration for Passengers with Restricted Mobility (PRMs)

Proposed title:

PROMOTING A STRATEGIC PLAN OF TERRITORIAL COORDINATION FOR THE IDENTIFICATION OF CRITICAL INTERVENTION CENTERS (focus 2.1)

Brief context

The proposal provides for the development of adequate synergies between public and private entities in the areas of stations to improve the intermodal system.

The topic of coordination and integration amongst those participating in an area surrounding a station is particularly critical due to the complexity of the different skills and responsibilities of the many entities involved.

Proposal

The context of reference may constitute a real obstacle for the feasibility of the current proposal in regards to the implementation of the preparatory phase (focus 1.1 of the Quality Table), which provides for mapping the needs and demands of people with disabilities and reduced mobility with Regional involvement.

Therefore, once these needs have been determined by means of mapping, it will be possible to start specific projects within selected stations, possibly through experimentation with the Region of Tuscany, already part of the focus 1.1 proposal.