

Discussion: Local public transport

Subject: The fight against evasion and avoidance: new tickets

Proposed title:

AWARENESS AND RECIDIVISM

Brief context

For some time, Trenitalia has been engaged in actions to combat ticket evasion and avoidance, and in October 2015 put forward a dedicated "Action Plan against Avoidance and Evasion".

The plan, which involves all of Trenitalia, was previously shared with the Regions and Autonomous Provinces as part of the Transport Commission's State - Regions - Autonomous Provinces Conference and presented to the main Consumer Associations.

In 2016, awareness-raising sessions were planned throughout the country, aimed at schools in particular, on the importance of compliance with railway rules and the purchase of tickets.

For example, Trenitalia organized two meetings in Sicily:

- one with the students of an Economic Technical Institute at the Messina ticket office;
- one with the children of a primary school, on board a train.

Proposal

With the belief that the sharing of railway culture and corporate values can strengthen the relationship with customers, especially young travellers, and increase a sense of civic duty and discourage the avoidance and evasion of ticket payment, the following are to be realised:

- projects to raise awareness in schools about the importance of paying for tickets for public and private transport with a view to strengthening a sense of civic duty among citizens;
- control and verification systems that allow for the detection and punishment of repeat offenders, as in other European countries.

In 2017, we plan to design a format, based on the experiences reported in 2016, to be implemented on a national scale, according to the possibilities and availability of the Regional/Provincial Departments.

Regarding the issue of recidivism, Trenitalia and the FS Italiane Group, as part of a proposal to revise the contents of the Decree of the President of the Republic 753/1980, intend to propose an increase in penalties for those who are repeatedly found to not have a ticket or possess a counterfeit ticket.