

Discussion: Local public transport

Subject: The fight against evasion and avoidance: new tickets

Proposed title:

DIGITALISATION AND RECOGNITION

Brief context

Since 2015 Trenitalia, together with the Transport Commission of the State-Regions - Autonomous Provinces Conference, has launched a series of activities related to the fight against ticket evasion and avoidance, including:

- the establishment of a national pool that supports the individual regional agents every week, making monitoring activities more widespread and meticulous;
- a new regional ticket: since 1 August 2016, the single-fare ticket has shown the day of use and the city of departure / arrival, making it more difficult to misuse the ticket.

At the same time, Trenitalia is expanding its sales network, favouring the digitalisation of travel tickets and their checks. The proposal forms part of this process.

Proposal

As part of the development of the digitalised travel ticket, it is important to think of a checking system that can quickly confirm the identity of the bearer in a more effective manner than displaying an identity card. The discussion led to the proposal of verifying the feasibility of developing a system in collaboration with the Spid Project - a public digital identity system.

Two activities:

- on 14 September 2016, the FS Italiane Group set up a "Working group for the preparation of a proposal to revise Presidential Decree n.753 of 11 July 1980". Within this group, we will pursue the inclusion of proposals under this topic, such as the possibility of photographing the offender;
- Trenitalia is promoting the use of smart cards with photos, which have multiple purposes:
 - to decrease the phenomena of ticket payment evasion and avoidance;
 - to simplify and speed up ticket checking operations on board trains;

- to favour the use of tickets that allow for quicker recognition of the traveller. These activities will be carried out through:
 - modifications to the General Transport Conditions;
 - updating the Anti-evasion and anti-avoidance plan;
 - information to customers.

The group revising Presidential Decree 753/80 is tasked with preparing a proposal to revise the regulatory text by March 2017. The smart card is planned for the year 2018, and will be implemented progressively in stages to disseminate it throughout the country.