

Stakeholder Engagement 2016
Quality of services round-table meeting - Provision methods of
assistance services to travellers with reduced mobility (RMP) and with
disabilities

Title: To promote technological innovation for fully exploiting information in the station area

SUBJECT:

The goal is to promote the use of new technologies, such as for example the beacon system for geolocating services indoors, so that information is available to everyone. This technology, in particular, also allows integrating other communication systems including tactile paths. It will be necessary to develop and deploy appropriate IT applications in order to access this integrated system of accessible information in the station area.

PURPOSE:

The proposal is based on the need not only to obtain information in a more rapid and timely manner near the station, but also to review the information system on offer in the station area, favouring methods of use based on "silence", "non-redundancy" and an appropriate and coordinated signage.